
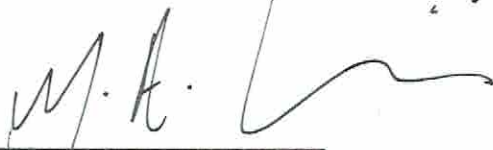


MA DLAMINI CONSULTING ENGINEERS		
Title: QUALITY POLICY		
Doc. No: QP_01	Revision No.: 01	Effective Date: 22/06/2018

MA Dlamini Consulting Engineers is committed to provide a high quality engineering consultancy services that will meet and exceed customer requirements in Electrical Engineering, Mechanical Engineering, Fire Engineering, Energy Management and Project Management. This will be achieved through ensuring that customer requirements will be met to satisfaction and carryout continual improvement in the work processes, in line with the ISO 9001:2015 Quality Management System, the organization's strategic plan and other best industry practices.

In doing so, MA Dlamini Consulting Engineers shall:

- Identify and communicate statutory and regulatory requirements related to the organization's operations and ensure compliance.
- Ensure that internal policies and procedures are in line with the ISO 9001:2015 Management Standard and are communicated throughout the organization and continually complied with.
- Identify customer requirements and provide services accordingly. Communicate to the entire organization the necessity to meet customer requirements.
- Set quality objectives and targets.
- Comply with the Quality Management System requirements.
- Provide the relevant resources to comply with the requirements of the QMS.
- Continually invest in training and development of MA Dlamini Consulting Engineers personnel to enhance knowledge and skills that will contribute to effective customer care
- Communicate the quality policy and ensure that it is understood at all levels of the organization.
- Review the effectiveness and suitability of the Quality Management System and Policy at least once a year during Management Review Meetings



MA Dlamini, MD

12/07/2018

Date